

PTC
140 Kendrick Street
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United States



Sept 14, 2005

To whom it may concern;

Thank you for your business and for your support of PTC and CGTech. We write to you today to announce a change in the relationship between PTC and CGTech that we believe will benefit you.

PTC and CGTech are continuing our strategic alliance, but are implementing changes in order to better align our VERICUT customers with CGTech's development and support roadmap. For the past several years PTC and CGTech have teamed to provide you with advanced modules of VERICUT, the best-in-class CNC machine simulation, part verification and NC program optimization software, fully integrated with Pro/ENGINEER. These custom PTC-branded versions of VERICUT are now being replaced with equivalently functional versions from CGTech and are provided in standard out-of-the-box form. PTC will no longer sell PTC-licensed VERICUT modules and will work with you to fulfill future quote requests with CGTech's sales team.

At your convenience, PTC-licensed and distributed VERICUT software can be upgraded to CGTech's standard commercial VERICUT product, with equivalent VERICUT optional modules to match PTC-licensed VERICUT features. The VERICUT software and user interface remain the same, so no additional training is required, and the software works identically with the existing Pro/ENGINEER interface to VERICUT. However, with this upgrade more VERICUT product features and latest versions will be available to you immediately, as well as access to a wider selection of upgrade options and configuration flexibility.

Additional information on the specific conversion is provided online at www.cgtech.com/ptc_update. The following PTC VERICUT modules are affected by this change:

- Pro/ENGINEER NC Verification Option - (NVO)
- Pro/ENGINEER NC Optimization Option - (NOO)
- Pro/ENGINEER NC Machine Simulation Option - (MSO)

Basic VERICUT functionality embedded in PTC's manufacturing solutions will not be affected and Pro/ENGINEER NC options will continue to include, at no extra cost, an embedded version of VERICUT, supported by PTC technical support as a standard Pro/Engineer NC programming feature. For more advanced NC simulation needs, PTC and CGTech will continue to work together to provide fully integrated CNC machine simulation with all the practical and productive VERICUT features you've come to expect.

Upon expiration of your existing VERICUT maintenance and support agreement with PTC, maintenance and support for VERICUT can be purchased directly from CGTech. Customers with current PTC Maintenance contracts do not need to do anything - support will continue for the duration of your Service Contract. CGTech will send maintenance renewal notices and quotations in advance of the PTC Maintenance expiration date, and have agreed where possible to keep the cost of ownership consistent with PTC pricing during this transition, so as to minimize any budgeting impact to our customers.

As an added benefit, CGTech has agreed to take support calls immediately from customers covered by a PTC Maintenance contract, or if you prefer, you can continue to call PTC. This option can provide you with a more direct line of communication to CGTech, provide an introduction to the CGTech support team, and give you access to the best available VERICUT support from the original developers of the VERICUT software.

PTC and CGTech will continue to work together to provide fully integrated machine simulation capability, and believe that our partnership will continue to expand over time. Please feel free to contact any of us if you would like any further information, and we look forward to working with you.

Sincerely,

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